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10
 11 UNITED STATES DISTRICT COURT
 12 NORTHERN DISTRICT OF CALIFORNIA
 13 SAN JOSE DIVISION

14 11 PEGGY MILES, and SAMMIE JORDAN,) Civil Action No.
 15 Plaintiffs,)
 16 vs.)
 17 DFO, Inc. dba DENNY'S RESTAURANTS,)
 18 Does 1 through 10, Inclusive,)
 19 Defendant.)

20 RICHARD W. WIEKING
 21 CLERK, U.S. DISTRICT COURT
 22 NORTHERN DISTRICT OF CALIFORNIA
 23 SAN JOSE

24 Filed
 25 AUG 24 2005

26 ADR PVT

27 C05 03420
 28 Jury Trial Demanded

29 A. JURISDICTION

30 1. Jurisdiction of the Court over the complaint is invoked pursuant to the provisions
 31 of 28 United States Code §§ 1331, 1332(a) and 1343(4). This action is brought pursuant to Title
 32 II of the Civil Rights Act of 1964, as amended, §201, to remedy discrimination in a place of
 33 public accommodations in which, among other things, a substantial part of the goods or services
 34 have moved in interstate commerce. The matter in controversy exceeds the sum or value of
 35 \$75,000, exclusive of interest and costs, and is between citizens of different States.

36 2. The supplemental jurisdiction of the Court over claims which arise under state
 37 law is invoked pursuant to 28 United States Code §1337(a). The state law claim for violation of

1 Civil Code §51(a), the Unruh Civil Rights Act, is so related to claim within the original
2 jurisdiction of this Court that it forms a part of the same case or controversy under Article III of
3 the United States Constitution.

4 B. INTRADISTRICT ASSIGNMENT

5 3. This civil action should be assigned to the San Jose Division of this Court. All or
6 substantially all of the events which give rise to the claims in this civil action occurred in Santa
7 Clara County. The convenience of the parties and witnesses and the interests of justice will be
8 served by assignment of this civil action to the San Jose Division.

9 C. PARTIES

10 4. Plaintiffs named herein are:

11 (a) Peggy Miles who is an adult, African American female citizen of the United
12 States and a citizen of the State of California who resides in Alameda County, California.

13 (b) Sammie Jordan who is an adult, African American male citizen of the United
14 States and a citizen of the State of California who resides in Alameda County, California.

15 5. DFO, Inc. dba Denny's (hereinafter "Denny's") is the Defendant named herein.
16 Denny's is incorporated in the State of Delaware, and, at all times relevant herein, maintained its
17 principal corporate offices and headquarters in Spartanburg, South Carolina. Defendant Denny's
18 is engaged in the business of operating family style restaurants throughout the United States.
19 Defendant operates as a franchise the Denny's Restaurant located at 2484 Berryessa Road, San
20 Jose, California, which is a place of public accommodations within the meaning of Title II of the
21 Civil Rights Act of 1964, as amended, as well as a business establishment within the meaning of
22 California Civil Code §51.

23 6. The true names and capacities, whether individual, corporate, associate, or
24 otherwise of Defendant Does 1 through 100, inclusive, are unknown to Plaintiff, who therefore
25 sues such Defendants by such fictitious names. Plaintiff is informed and believes and thereupon
26 alleges that each of said Defendants designated herein as a fictitiously named Defendant is in

1 some manner responsible for the events and happenings herein referred to, either contractually or
 2 tortuously. Plaintiff will seek leave to amend this Complaint to state the true names and
 3 capacities of said Defendants when the same have been ascertained.

4 7. Plaintiff is informed and believes and thereupon alleges that each of the
 5 Defendants, including the fictitiously named Defendants, was at all times pertinent hereto the
 6 agent, servant, employee, joint venturer and/or partner of each of the codefendants, including the
 7 fictitiously named Defendants, and in doing the acts herein alleged, each Defendant was acting
 8 within the scope of authority conferred upon that party by consent, approval and/or ratification,
 9 whether said authority was actual or apparent. As used herein, the term "Defendants" means all
 10 Defendants, both jointly and separately, including all fictitiously named Defendants, unless
 11 otherwise specified by reference to a specifically named Defendant.

12 D STATEMENT OF FACTS

13 8. On Saturday, April 2, 2005, around 10:30 a.m., Ms. Miles and Mr. Jordan went to
 14 Denny's located at 2484 Berryessa Road, San Jose, California. Plaintiffs were forced to wait for
 15 20 to 30 minutes before they were seated at a table. White patrons who entered the restaurant
 16 after Plaintiffs were seated immediately. Plaintiffs were eventually seated at a table near a water
 17 cooler which did not have service on it; i.e., table ware, napkins, and water. After placing their
 18 order, Plaintiffs were made to wait for an hour before their order was taken. They were forced to
 19 wait an additional 20 or 30 minutes before their order was brought to their table. When their
 20 food arrived, it was cold, greasy, and looked as though it was swimming in some type of liquid.
 21 Plaintiffs refused the food and sent it back. When Plaintiffs asked for ice for the lemonade
 22 which was brought to their table, they were told that Denny's did not serve lemonade with ice.
 23 Ms. Miles spoke to a person she believed was the manager about the hot lemonade, he told her
 24 that it was Denny's policy not to serve ice with lemonade. On information and belief and
 25 Plaintiffs allege thereon that they were the only African Americans in the restaurant at the time.

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1 9. Ms. Miles wrote Denny's and complained about the racial discrimination to which
 2 she and Plaintiff Jordan were subjected. On April 11, 2005, Irene Horton, a Customer Relations
 3 Specialist, Denny's Customer Relations, in Spartanburg, South Carolina, replied to Ms. Miles'
 4 letter. Ms. Horton wrote Ms. Miles that Denny's would conduct a thorough review of her
 5 complaints and all related issues would be addressed, and appropriate action taken. Ms. Miles
 6 has not heard from Ms. Horton or Denny's since.

7 10. The acts or omissions of Defendant of which Plaintiffs complain herein are the
 8 direct legal cause of mental and physical pain and suffering to Plaintiffs for which she seeks
 9 recovery of general compensatory and special damages in an amount according to proof at trial.

10 11. The intentional acts or omissions of Defendant of which Plaintiffs complain
 11 herein were done with malice or in reckless disregard of her right to equal enjoyment of all the
 12 privileges and amenities of a place of public accommodation or business establishment
 13 guaranteed by federal and state law against discrimination on the basis of race or color. For the
 14 intentional malicious or reckless disregard of Plaintiffs' rights, Plaintiffs seek an award of
 15 punitive damages to make an example of Defendant and deter it from committing such acts in the
 16 future in an amount according to proof at trial.

17 E. CLAIMS FOR RELIEF
 18 FIRST CLAIM FOR RELIEF- RACE DISCRIMINATION
 19 [Violation of Title II of the Civil Rights Act of 1964, as amended]

20 12. Plaintiffs reallege and incorporate by reference the allegations of paragraphs 1
 21 through 11 as though they were fully set forth herein.

22 13. Defendant intentionally discriminated against Plaintiffs on the grounds of their
 23 race (African American) or color (Black) in a place of public accommodations by denying them
 24 the full and complete enjoyment of all of the services, advantages, accommodations, facilities,
 25 and privileges in violation of Title II of the Civil Rights Act of 1964, as amended (§201).

26 WHEREFORE, Plaintiffs pray for judgment on this claim for relief as hereinafter alleged.

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1 SECOND CLAIM FOR RELIEF -RACE DISCRIMINATION
2 [Violation of Cal. Civil Code §51(a), the Unruh Civil Rights Act]]

3 14. Plaintiffs reallege and incorporate by reference the allegations of paragraphs 1
4 through 11 as though they were fully set forth herein.

5 15. At all times mentioned herein, Defendant was and is a business establishment
6 within the meaning of the Unruh Civil Rights Act. Defendant was the owner, proprietor, lessor,
7 or franchiser of a business establishment engage in the business of the sale of food and drink to
8 be consumed on the premises commonly known and designated "Denny's," located 2484
9 Berryessa Road, San Jose, California. During the time Plaintiffs were on the above-mentioned
10 premises, food and drink such as Plaintiffs ordered were serve and sold to other patrons of
11 Defendant's establishment who arrived before and after Plaintiffs.

12 16. Defendant and Does 1 through 10, and each of them, denied Plaintiffs the
13 services, advantages, accommodations, facilities, and privileges provided to other persons, as
14 alleged herein, on account of Plaintiffs' race or color.

15 17. Defendant intentionally discriminated against Plaintiffs on the grounds of their
16 race (African American) or color (Black) in a business establishment by denying them the full
17 and complete enjoyment of the services, advantages, accommodations, facilities, and privileges
18 provided to other persons in violation of the California Civil Code §51(a).

19 18. As a proximate result of the wrongful acts of Defendant, Plaintiffs are entitled to
20 recover statutory damages in the amount of \$4,000, plus attorney's fees, as provided in California
21 Civil Code §52.

22 19. The above-recited actions of Defendant were done with malice, fraud, or
23 oppression, and in reckless disregard of Plaintiffs' rights for which an award of punitive damages
24 is appropriate.

25 WHEREFORE, Plaintiff prays for judgment on this claim for relief as hereinafter alleged.
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27 ---
28 Miles v. DFO, Inc dba Denny's Restaurants Complaint for Damages [Race Discrimination in a Place of Public
Accommodations]

1 E. PRAYERS FOR RELIEF

2 WHEREFORE, Plaintiffs pray for judgment against Defendant as follows:

3 (A) For general, special, and punitive damages according to proof at trial on all claims
4 for relief;

5 (B) For such injunctive and equitable relief as may be meet and appropriate and
6 authorized under the provisions of Title II of the Civil Rights Act of 1964, as amended, and
7 under the provisions of the California Civil Code §§51 and 52;

8 ©) For attorney's fees and costs of suit pursuant to 42 United States Code §1988 and
9 the Civil Rights Act of 1964, as amended (§207); and pursuant to California Code of Civil
10 Procedure §1021.5 and California Civil Code § 52; and

11 (D) For such other and further relief as the Court may deem, meet and appropriate,
12 including other appropriate equitable relief.

13
14 Dated: August 18, 2005



HOWARD MOORE, JR.
Attorney for Plaintiffs

17 JURY TRIAL DEMANDED

18 Pursuant to Rule 38(b), Federal Rules of Civil Procedure, Plaintiffs demand trial by jury
19 on all issues triable to a jury in their complaint.

21 Dated: August 18, 2005



HOWARD MOORE, JR.
Attorney for Plaintiffs